California LifeLine

Unlimited Talk & Text  +  3 GB

Option 1  
We Give You A Phone

Option 2  
Bring Your Own Phone

Add-ons

Data Refills
Add more data starting at $5 for 500 MB. Data refills expire after 30 days. Starting at $5

International
Add unlimited calling to over 80 countries. Unlimited calling to the first 15 unique numbers each month. Expires in 30 days. $5/mo

Sign Up Today!
Visit us at truconnect.com
Call us at 800.430.0443

Follow us for Updates & Specials!
@TruConnect
@TruConnect
@TruConnect_LA

California LifeLine
FREE Smartphone & Service

WHAT IS WEFI?
Everyone loves a good Wi-Fi connection these days. It’s free and saves you from using loads of data each month.

But it’s never simple — which connection is the fastest? Which is the safest?

The Wefi app will automatically locate and instantly connect to the strongest Wi-Fi network available.

All of the 200+ million Wi-Fi hotspots in our database were discovered by someone like you — join our network and help us connect the world.
**Lifeline Program**

**What is the California LifeLine Program?**
Lifeline is a government assistance program and is non-transferable. Only eligible consumers may enroll, and the program is limited to one discount per household. TruConnect provides free Unlimited Talk & Text + 3 GB of data to qualified low-income customers in California. If you qualify, you will also have unlimited access to 911 and customer service.

A one-time activation fee of $39 will be charged to all new or transferred accounts. The California LifeLine Fund will pay for no more than two activation fees per year per eligible Lifeline household. If the Lifeline household is not eligible to receive the $39 activation fee from the California LifeLine Fund, TruConnect will use its own funds to credit the activation fee.

**How Do I Qualify?**
You may qualify for the Lifeline program in the state of California if you, a dependent, or your household is enrolled in certain government programs or if your household income is at or below certain income limits. Apply in person at a local store or by calling customer service. All TruConnect’s Lifeline Plans have the following features:

- Free customer service calls
- Free voicemail, caller ID, and call waiting
- Free 911 and balance inquiry calls

**Documents Required to Apply**
- Government-Issued Picture ID (Full name, DOB, not expired)
- Proof of Eligibility (Program card, participation letter, or income proof)
- Proof of Address (May be required)
- Social Security Number (Last 4 digits)

**For Additional Information Contact**
TruConnect Customer Service: 800.430.0443 or visit www.truconnect.com/lifeline

California LifeLine Program: 866.272.0357 or visit www.caliifornialifeline.com

California LifeLine is a program of the California Public Utilities Commission.

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**Lifeline Eligibility**

**Method 1 Program-Based Eligibility**
In the state of California, you may qualify for the California LifeLine discount if you or another member of your household is currently enrolled in any one of the following public assistance programs:

- CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP)
- Federal Public Housing Assistance or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid/Medi-Cal (not Medicare)
- National School Lunch Program (NSLP) free lunch program
- Supplemental Security Income (SSI)*
- Women, Infants and Children Program (WIC)
- Temporary Assistance for Needy Families (TANF):
  1. California Work Opportunity and Responsibility to Kids (CalWORKS)
  2. Stanislaus County Work Opportunity and Responsibility to Kids (StanWORKS)
  3. Welfare-to-Work (WTW)
  4. Greater Avenues for Independence (GAIN)
- Bureau of Indian Affairs General Assistance
- Food Distribution Program on Indian Reservations
- Head Start Income Eligible (Tribe Only)
- Tribally Administered Temporary Assistance for Needy Families (Tribe TANF)
- Federal Veterans and Survivors Pension Benefit Program

*Social Security benefits and/or Social Security Disability benefits are not program-based eligibility qualifiers. Social Security and/or Social Security Disability income may only be used to qualify for Lifeline Program participation under the income-based eligibility method.

**Method 2 Income-Based Eligibility**
You may also qualify for California LifeLine if your household income is at or less than the following annual income limits:

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Annual Income Limits</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-2 Members</td>
<td>$27,500</td>
</tr>
<tr>
<td>3</td>
<td>$31,900</td>
</tr>
<tr>
<td>4</td>
<td>$38,800</td>
</tr>
<tr>
<td>Each additional member</td>
<td>Add $6,900</td>
</tr>
</tbody>
</table>

(Effective 6/1/19 - 5/31/20)

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**Monthly Plans & Data Refills**
Monthly Plans expire after 30 days. If you add a Monthly Plan before your current Monthly Plan expires, your new Monthly Plan will replace your current Monthly Plan.

The data from your Monthly Plan expires after 30 days. A Data Refill is separate from the data included in your Monthly Plan, and your refill will be used after the data in your Monthly Plan. Data Refills cannot be used unless you are on a current Monthly Plan.

**Lifeline Service**
These TruConnect California LifeLine Service Terms & Conditions and the TruConnect Terms & Conditions of Service, located at www.truconnect.com and incorporated herein by reference, apply to the TruConnect California LifeLine Service in California. Lifeline is a government assistance program, and Lifeline service is non-transferable. Only eligible consumers may enroll, and the program is limited to one discount per household. You acknowledge and agree that TruConnect may modify or terminate its Lifeline services in the event that there are any changes to the applicable governmental programs and subsidies, upon prior notice to you if as required by state and federal regulations. The California LifeLine Administrator will determine whether or not you are eligible for Lifeline. Proof of eligibility is required, such as an eligible program card, statement of benefits, or income statements showing qualifying income levels. TruConnect will notify you when your Lifeline application has been approved. You understand that by signing up for a Lifeline Plan with TruConnect, you may not have a Lifeline plan with any other carrier (wireless or landline), and you further agree to comply with any documentation or verification procedure necessary to confirm that you qualify for California LifeLine. Your submission of an application to the California LifeLine Administrator does not constitute automatic enrollment in Lifeline. If you are no longer eligible for Lifeline, TruConnect may terminate your account. If you misrepresent your eligibility for Lifeline, you agree to pay us the additional amount you would have been charged under the most favorable rate plan for which you are eligible. To remain qualified for Lifeline, you must successfully complete the annual renewal form provided by the California LifeLine Administrator. If you fail to complete the annual renewal by the required date, you will be de-enrolled from the TruConnect Lifeline services. Your TruConnect Lifeline service handset is non-transferable. You agree not to give away, resell, or offer to resell your Lifeline service. Removing the handset from the home may prevent other household members from making and receiving calls. Coverage limitations, including service interruptions due to terrain, signal strength, and weather, may affect the ability to make or receive calls, including calls to 911 in the event of an emergency. In the event that you breach these Terms & Conditions, TruConnect reserves the right to immediately de-enroll you from the TruConnect Lifeline services.